

Accessibility Guide for Smile Together CIC Truro Health Park

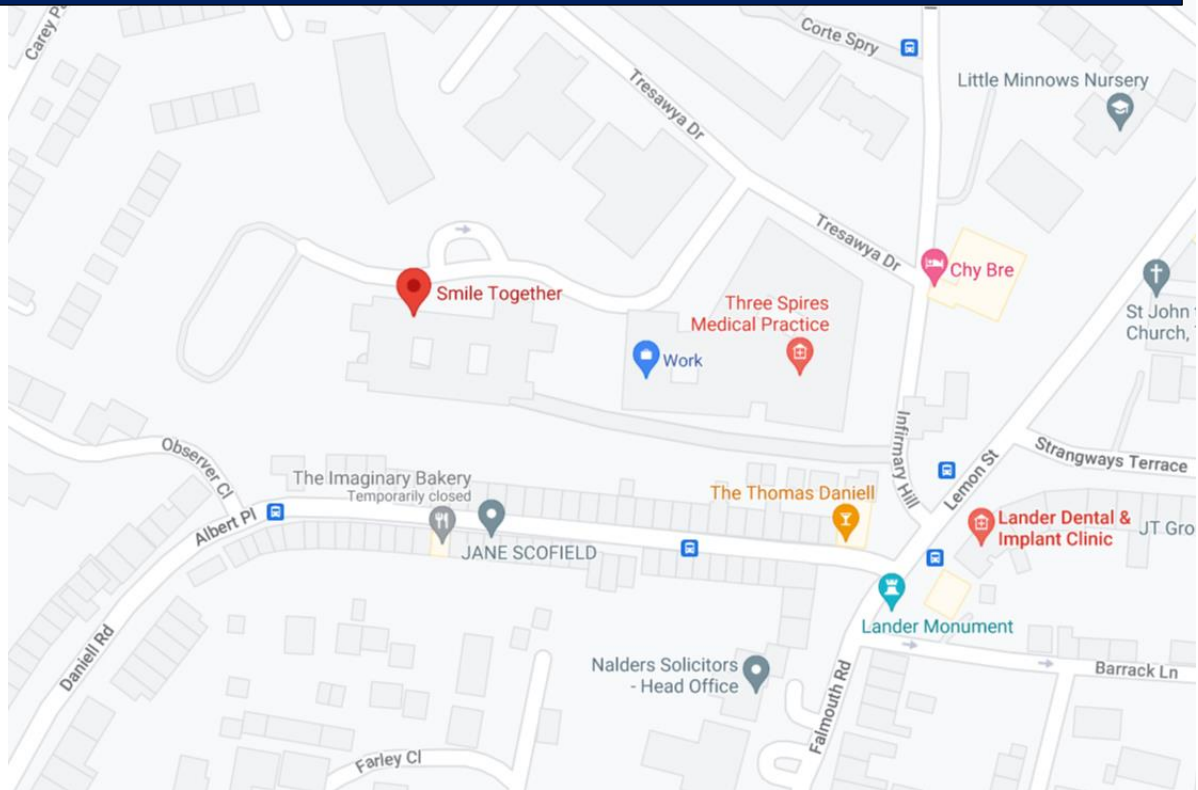


Find Us

<p><u>Address</u> Truro Health Park Infirmary Hill Truro TR1 2JA</p> <p><u>Telephone</u> 0333 405 0290</p> <p><u>Email</u> smile.together@nhs.net</p>	<p><u>Opening Times</u></p> <p>Monday 08.30-17.00 Tuesday 08.30-17.00 Wednesday 08.30-17.00 Thursday 08.30-17.00 Friday 08.30-16.30 Mon-Fri 17.30-19.30 Sat & Sun 08.30-12.30 Bank Holidays 08.30-12.30 (Out of Hours surgeries)</p>
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Location



Disabled Parking



There are five disabled parking bays located at the entrance to the car park. The department can then be accessed by a slightly sloping pavement.

There are no kerbs or stairs.

The main car park to the rear of the building is tarmac. The car park is free to use for a maximum of two hours. There is adequate space for patients to be dropped off at the main entrance to the health park.

The dental department is accessed via the main entrance.

Outside Access from the Car Park



There are two automatic doors at the main entrance with no steps or kerbs.

Inside Access

The foyer is well lit with large windows and adequate lighting. The floor is carpeted.



The waiting room is in front of reception. Access to the dental department is through double doors to the left of reception.

Reception



On entering the health centre, the dental department reception is to the right. The flooring is a level tiled floor with vinyl flooring in treatment areas.

There is a hearing loop available for those who need assistance with hearing.

Treatment rooms



Treatment areas are accessed directly from reception through double doors. All treatment rooms are accessed from a wide well-lit corridor.

The treatment areas have level vinyl covered floors.

The X-ray room can be accessed by wheelchair users via a door from reception.

Toilet Facilities



There is a disabled toilet in the waiting room with a further one in the department with no ramps or stairs.

Additional Information

Patient letters can be made available in other formats such as large print (on request at reception).

All Smile Together team members have disability awareness training.

Interpreters can be provided with appropriate notice.

Assistance dogs

Assistance dogs are welcome in all dental clinics.

A nurse or member of reception team will support and guide the patient into the treatment room, remain with them throughout treatment and guide them back to reception on completion.